10/27/11 Provider Network Advisory Group Meeting Minutes

All handouts referenced in these minutes are in the 10/27/11 meeting handouts or slides located at www.ProviderNetwork.Lni.wa.gov

Participants: See Appendix

Review of Draft Rules (see handout):

| Section | Comments | Advisory Group Action |
|---------|---|-------------------------|
| 01010 | Scope of Health Care Provider Network No major changes from the draft that was reviewed at the October 13 meeting; added CRNAs in subsection 3. | |
| | The Advisory Group discussion focused on the proposed exclusion for emergency care. Another option would be to apply network requirements to Emergency Room providers and instead address emergency care from non-network providers in the definition of "initial visit". Concern is that some injured workers use these providers for multiple visits/ongoing care, not just emergencies, and these providers should be subject to same standards. | |
| | Department agrees with potential concern and will leave as is for first phase, but look to evaluate and present options for later phase of network implementation. | |
| | No additional comments | Approved without change |
| 01020 | Health Care Provider Network Enrollment Moved this section up for clarity (application and approval process). No material changes; clarifying changes throughout. No major Provider Network Advisory Group comment/discussion. | |
| | No additional comments | Approved without change |

| 01030 | Minimum Health Care Provider Network Standards Moderate changes based on prior Advisory Group input. Clarified that providers must meet minimum standards to be eligible. Grouped minimum standards with no exceptions first; made clarifying changes and changes to certain standards based on Advisory Group comments and to emphasize that all minimum standards must be met. Moved requirements related to commercial insurer actions; inpatient coverage plan to review criteria (still could be basis for denial, but not automatic); and added language regarding exoneration/later removal of restrictions to exceptions Advisory Group discussed the change in the language on Line 119. This was changed from "scope of practice" to "scope of licensure" in order to clarify that L&I will be looking at the provider's licensure and whether the licensure includes prescribing authority. | |
|-------|--|---|
| | Line 94 (L 94): Proposed adding clarifying language limiting this to federally or state funded health care programs | Unanimous approval on both proposed changes |
| | L 129: Proposed moving the language about pending charges to "reasons for further review" (section 01050) | |
| 01040 | Health Care Provider Network Continuing Requirements Minor updates made since the prior draft. The requirement in (d) was changed to 14 days as requested. | |
| | A member of the public requested adding an exception to the requirement that providers follow department rules/policies, to address situations when there was a conflicting Board order. This was also mentioned in prior written comments submitted by the Washington State Labor Council. See motion below. | |
| | L 145 Add language "Inform the department <u>or delegated authority</u> " | Approved by consensus |
| | L 143 Decide on department re credentialing vs. credentialing standards | Approved by consensus |
| | L 143 (subsection 1c)—Add " <u>materially</u> maintain compliance" | Approved by consensus |

| | Add an exception for Department coverage decisions or treatment guidelines overturned by the Board of Industrial Insurance Appeals. | Group majority voted "no" |
|-------|---|--|
| 01050 | Health Care Provider Network Further Review and Denial Added several provisions that were previously in the minimum standards and made minor modifications and clarifications based on public comments and reviewL 183: Susan Scanlan, DPM distributed proposed a language change to subsection 3(e)L 199: Revise subsection 3(j) to include language "provider was found to be involved"L 229 (subsection 4): Change to "will not" (from "may not) | Consensus to leave as is Approved by consensus Approved by consensus |
| 01060 | Delegation of Credentialing and Recredentialing Activities 74Added "dental" to subsection 1(a) No additional comments. | Approved without change |
| 01070 | Waiting Periods for Reapplying to the Network No major changes; added language in 1(c) related to expungement (for consistency with other sections. The Advisory Group discussed the rationale for a 5-year waiting period before a provider can reapply to the network. No alternatives were proposed. | |
| | No additional comments | Approved without change |
| 01080 | Management of the Provider Network Changes made related to contract termination, based on prior Advisory Group discussion. Removed Department ability to terminate for convenience. Retained the language giving the Department authority not to pay for services pending a provider's appeal of a termination order. Contracts will contain an end date, but that date need not be specified in rule. | |

| | Advisory Group members differed on whether contract termination should be addressed in rule and whether termination should be subject to board review or only contract dispute provisions. Department recommends including high level contract termination authority in rule. Dispute provisions may be contained in the contract and need not be further detailed in rule. Jurisdiction of the board to review Department actions is a statutory issue not within authority of Department to change through rule. | |
|-------|---|--|
| | No additional comments | Approved without change |
| 01090 | Request for Reconsideration of Department Decision Clarified that this reconsideration relates to network enrollment, removal and suspension. Contract actions and disputes are not included here. | |
| | Add specific language explaining providers' right to appeal to the Board of Industrial Insurance Appeals | Group majority voted "no" |
| | L 315. Request for reconsideration must be received by the department within 60 calendar days (instead of 30 calendar days) from the date of notice of the department decision. | Approved by consensus |
| | | Approved by consensus |
| | L 318: For consistency, change "providers" to "a provider" | Approved by consensus |
| | L 328: Notify providers "within x number of days of the status of its reconsideration decision" (not a determination by that date) | 7, |
| 01100 | Risk of Harm | |
| | This is the language as approved by IIMAC. No material changes; moved language regarding actions that may be taken by the Department to the network management section. | |
| | No additional comments | Approved without change |

Wrap up:

The next Provider Network Advisory Group meeting will be on December 8, 2011 from 1 to 5 pm at SeaTac Airport Port of Seattle-Beijing Conf. Room (Room 6012M) 17801 International Blvd. Seattle, WA 98158

Appendix:

Participants:

More than a quorum of the Provider Network Advisory Group was present in person and by phone. Two alternates were present.

On the phone were:

- Cody Arledge, Steelworkers Local 66
- Rebecca Forrestor, GHC
- Rebecca Johnson, WA State Labor Council
- Vickie Kennedy, L&I

In person were:

| Members | L&I | Public |
|-----------------------------|--------------------------|--------------------------------|
| Dianna Chamblin, MD | Gary Franklin, MD, MPH | Elaine Armantrout, PTWA |
| Andrew Friedman, MD | Janet Peterson | Denny Mahan, CDI |
| Janet Ploss, MD | Leah Hole-Curry, JD | Susan Scanlan, DPM |
| Robert Waring, MD | Diane Reus | Several people did not sign in |
| Kirk Harmon, MD, alternate | Hal Stockbridge, MD, MPH | |
| Clay Bartness, DC | Jami Lifka | |
| Ron Wilcox, DC | Bob Mootz, DC | |
| Mike Dowling, DC, alternate | Joanne McDaniel | |
| | Gary Walker | |
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